

Terms and Supply Conditions 2021

Remarks:	PMB*: Primerless Metall Bonding hv**: high viscosity lv**: low - medium viscosity = standard products x***: special shelf life (see below) x****: sample kit with adhesive, 2 x static mixer, 1 x 2 ml AP1, 1 x 2 ml AP2, plunger, packed in ready to use sample bag x*****: sample kit with adhesive, 2 x static mixer, 1 x 2 ml AP1, 1 x 2 ml AP3, plunger, packed in ready to use sample bag	
Static mixers:	Cartridge supplies:	1 single mixer of the above listed type is included/cartridge In case of need for another mixer, exchange is not possible, add additional mixer to your orders
	Bulk supplies:	Non included
MTO:	Made to order, basic material is on stock in Europe in a certain amount for quick supply, higher consumption need forecast, otherwise MOQ and longer delivery time possible This means that this material is always on stock in Austria for various customers in a certain amount based on standard material turn over and is ready to ship in 10 - 20 working days from date of order Attention: Short reaction / fast delivery time for larger material quantities (> 10 boxes of cartridges // > 10 pails // > 2 drums per month) need forecast to guarantee short delivery times Peak Orders larger than above mentioned amounts can be supplied just in best case within 10 - 20 days, in worst case delivery time could be 12 - 16 weeks depending on stock availability	
12 - 16 weeks:	Means, that this material is not standard available on stock in Europe and will be ordered with next standard free loading capacity at sea freight container orders Minimum order quantities (MOQ) required!	
MOQ:	MOQ für special products always between 200 l and 400 l depending on type and packaging Standard MOQ's of each product see price table and delivery terms Longer lead times for material ordered below MOQ according free production capacity possible EBSG reserves the right to handle or reject orders below MOQ case by case.	
PO content change:	Change of PO's already in supply process - In case of need for additional material to be packed on same delivery (whenever possible) this will be just accepted with a new, separate purchase order. Reduction of PO's already in supply process are not possible.	
Lead time inquiries:	Are just possible with order received	
Payment terms:	30 days net after date of invoice based on our general terms and conditions Default of payment shall give rise to default interests of 3% per month for each started month of delay	
Prices:	All Distributors: All prices are net, ex warehouse in Austria for orders less than 12.000 € EU distributors: All prices are net, CIF distributors site in EU for orders bigger than 12.000 € All items are sold in complete boxes, 2 l pails, 20 l pails or 200 l drums in above mentioned MOQ Surcharge for units below MOQ: add 20 % of listed distributor price Surcharge for not full packaging units: add 50 % of listed distributor price EBSG reserves the right to handle or reject orders below MOQ and for not full packaging inquiries case by case.	
Shelf life/Storage:	Shelf Life as stated in original, unopened packages, stored on a dark place out of direct contact with sunlight as follows: Standard products: normally 6 month from delivery from Austrian warehouse when stored below 25°C Special products (***): normally 3 month from delivery from Austrian warehouse when stored below 25°C normally 6 month from delivery from Austrian warehouse when stored below 8°C Prolonged storage at temperatures above 25°C will result in a reduction of stated shelf life. Products should never be stored below 4°C. DO NOT FREEZE as this could cause irreversable phase separation with some products. Shelf Life Prolongation: Procedure: Send 2 cartridges each batch and/or use by date to Austria Testing fee: 100 €/batch number and/or use by date Standard Duration after testsample income in AT: < 10 working days	
Transport:	For pallet order transports, depending on season and client location we partly protect the goods with a reuseable thermocover which has to be returned by customer or which will be invoiced each cover as follows: 120 € All Sizes: 120 €	
COA requirement:	COA's are only possible for chemical material such as adhesive and hardeners and have to be request on the purchase order for each requested position. If there is no request on the PO, we will not do COA's automatically. If a COA is required for each product to be supplied, a letter with a statement requiring this has to be sent over before order. COA fee's will be handled case by case based on MOQ below.	
COA fee:	For all items in order amounts below the above mentioned MOQ's for each required COA, an operation fee of 25 € each will be charged. This operation fee is also valid for subsequent COA requirements after already done deliveries in independency of order amount. COA – MOQ: 400 ml / 490 ml cartridges: MOQ 54 / 50 pcs 50 ml cartridges: MOQ 120 pcs 20 l pails adhesive 10:1: MOQ 10 x 20 l pails 20 l pails activator 10:1: MOQ 10 x 20 l pails or combined with 10:1 A orders, MOQ above 20 l pails adhesive 1:1 // activators 1:1: MOQ 10 x 20 l pails 200 l drums: MOQ 2 x 200 l Each purchase order will be handled case by case separate!	
Samples:	Free samples inquiries are accepted as follows: Max 2 x 50 ml each type or 1 x 490 ml/1 x 400 ml for each project Project and client has to be named with sample request including expected sales volume/year In case of no project datas supplied, samples will be charged according price list including surcharges and separete freight costs In any case, transport costs have to be paid by requester based on AGB's.	
Returns:	Returned out of specification merchandise will only be accepted with written approval RMA approval from EBSG. All other returns will be subject to a minimum 40% restocking fee, plus any freight charges incurred by EBSG. ALL RETURNS MUST HAVE WRITTEN APPROVAL FROM EBSG INCLUDING RMA NUMBER.	
General Terms and Conditions:	Refer to AGB's 2015 of EBS Europe (EBS GmbH) in its latest updated version	